

**KYC  
(KNOW YOUR  
CUSTOMER)  
POLICY**

# KYC (KNOW YOUR CUSTOMER) POLICY

Eurotrade Global Ltd (hereinafter called the “Company” or “Eurotrade Global Ltd”), incorporated and registered under the laws of the Marshall Islands, registration No. 92512 Know your customer policies have become increasingly important worldwide lately, especially among banks and other financial institutions, in order to prevent identity theft, money laundering, financial fraud and terrorist activity.

Eurotrade will request sensitive personal information in its capacity to combat any fraudulent activity.

Eurotrade holds a zero tolerance fraud policy, and is taking all measures possible to prevent it. Any fraudulent activity will be documented and all related accounts to it will be immediately closed. All funds in these accounts will be forfeited. Full refund of the original deposit will be made after the fraudulent activity is confirmed and any losses/profits will be adjusted accordingly. After full refund is made client’s account will be closed definitively.

## **Prevention:**

Eurotrade aims to ensure the integrity of any sensitive data it obtains, such as your account information and the transactions you make, using a variety of security measures and fraud controls. Securing your electronic transactions requires us to be provided with certain data from you, including your preferred deposit method.

When you open a trading account and deposit funds we will require the following documents (each of the following documents should be valid for the next 6 months at least)

- A copy of your valid passport with the signature page.
- A copy of a recent (not older than 6 months) utility bill in your name and address (such as Water, electricity, gas or telephone)
- A signed purchase history of your online transactions.

If you have any questions please do not hesitate to contact our customer support:

***support@eurotrader.com***

All the documents must be translated to English by an authorised notary or to be provided in English. However, where possible, the company will translate your documents to English for your convenience.

## **When do I need to provide these documents?**

We highly appreciate you taking the time to provide us with all the necessary documents, in order to avoid any delays in processing your transactions. We require the receipt of all the necessary documents prior to making any cash transactions to your benefit.

## **How can I send you these documents?**

Please scan your documents, or take a high quality digital camera picture, save the images as jpegs, then send it to us via mail to ***backoffice@eurotrader.com***

## **How do I know my documents are safe with you?**

Eurotrade holds the security of documentation at highest priority, and treats all documents it receives with utmost respect and confidentiality. All files we obtain are fully protected using the highest level possible of encryption at every step of the review process.

We thank you for your cooperation in helping us make Eurotrade a safer place to trade.