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LEGAL DOCUMENTS / MAURITIUS AND SOUTH AFRICA

Client Acceptance and KYC Policy

November 2026

Eurotrade International Ltd
Eurotrade SA (Pty) Ltd

Mauritius and South Africa / English

Client Acceptance and KYC Policy

Eurotrade International Ltd and Eurotrade SA (Pty) Ltd

This notice explains the general acceptance and financial-crime checks applied when clients seek services through Eurotrader. It applies to Eurotrade International Ltd in Mauritius and to Eurotrade SA (Pty) Ltd for its South African intermediary service. It is a public explanation of client requirements; confidential monitoring methods and reporting decisions are not disclosed.

1 Responsibilities and account acceptance

1.1 Eurotrade International Ltd is the Mauritius broker, business registration number 197389 GBC, FSC licence number GB22201125, at 3 Emerald Park, Trianon, Quatre Bornes 72257, Republic of Mauritius. Eurotrade SA is its South African intermediary, registration number K2017223774 and FSP number 44351, at 74 Walmer Street, Sydenham, Johannesburg, 2192, South Africa.

1.2 Each company performs the checks required for its service. Information may be obtained through the shared application process and passed between the companies where lawful and necessary. Reliance on another provider does not automatically remove a company's own responsibilities.

1.3 Registration, a payment or receipt of an application does not establish acceptance. We confirm acceptance and the services available after the applicable checks. Product access may require additional information and separately accepted terms.

2 Who may apply

2.1 An individual must be at least 18, legally able to contract and eligible under the laws and restrictions applying to the service. A business or other legal arrangement must demonstrate its existence, ownership, control and authorised representatives.

2.2 You must act for yourself unless a representative, trust or other arrangement has been disclosed and accepted. A trading authority does not automatically include authority to withdraw money or change the beneficial owner.

2.3 Provide complete and accurate information about identity, residence, citizenship, tax residence, occupation or business, beneficial ownership, authority and intended use of the account. We may request evidence of the source of funds or wealth when required by the risk or law.

3 Verification and additional checks

3.1 Evidence can include identity and address records, incorporation and constitutional documents, ownership information, authority documents and relevant financial or payment records. Requests must be relevant and proportionate to the purpose.

3.2 We may verify information through reliable independent sources and screen the applicant, owners, controllers, representatives and relevant transactions for sanctions and financial-crime risks. A politically exposed person's status requires the applicable assessment and controls; it does not by itself establish wrongdoing.

3.3 Additional checks may be needed for complex structures, unusual funding, inconsistencies, a change in circumstances or a higher-risk service. Where remote identification or biometric verification is used, the applicable process and data information must be provided.

3.4 Investment experience, financial circumstances and objectives may be requested where necessary for product access or a legally required appropriateness or suitability assessment. A basic identity check does not establish that every investment is appropriate. Copy trading is assessed according to its actual service and legal responsibilities.

4 Payments and crypto funding

4.1 Use only the verified funding instructions made available for your account. We may request evidence of the payer, account or wallet ownership and the origin and purpose of a transfer. An employee, introducer or master trader must not receive client funding into a personal account.

4.2 Crypto deposits require the supported asset and network, transaction information and any applicable originator and beneficiary details. A visible wallet address or completed blockchain transaction does not replace acceptance, sanctions checks or lawful cross-border funding requirements.

4.3 We may reject, restrict or return a payment on a lawful basis. Where return to the original source is impossible, an alternative requires verification of the person entitled to the money. Restrictions do not create an automatic right to confiscate an unrestricted balance.

5 Ongoing review and restrictions

5.1 Keep material information current and respond to reasonable verification requests. We may request updated documents, clarify an instruction or restrict a service while a necessary check is completed. We explain the information needed where the law permits.

5.2 We may refuse or end a relationship where it cannot lawfully or responsibly continue. Reporting duties, official directions and prohibitions on disclosure can prevent us from explaining every reason. A refusal or review does not of itself establish criminal conduct.

5.3 Restrictions must be proportionate and reviewed. Lawful access to complaint channels remains available. Returning assets or closing a relationship remains subject to ownership, settlement, outstanding obligations and binding legal requirements.

6 Information handling and enquiries

6.1 Verification and transaction records are used for account administration, legal obligations, security and financial-crime controls under the relevant Privacy Policy. We retain records for the periods required by applicable law and legitimate unresolved obligations, then apply appropriate deletion or other lawful retention controls.

6.2 Optional marketing is separate from mandatory acceptance checks. Submit documents through the secure process provided; do not email passwords, authentication codes, private keys or seed phrases.

6.3 Send an acceptance or verification enquiry to support@eurotrader.com with Mauritius or South Africa in the subject. You may use the relevant Complaints Handling Policy if you dispute how the process was applied. A complaint cannot require a company to disregard a binding legal restriction.