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LEGAL DOCUMENTS / MAURITIUS

Client Agreement

November 2026

Eurotrade International Ltd

Mauritius / English

Client Agreement

Eurotrade International Ltd

This agreement governs the trading and investment services accepted for your account with Eurotrade International Ltd. CFDs and leveraged foreign exchange can cause rapid loss of all money committed. Actual and fractional shares also carry investment and custody risks. Read the Risk Disclosure Notice, the relevant product terms and the account information before accepting or using a service.

1 Parties and services

1.1 Eurotrade International Ltd is incorporated in Mauritius under registration number 197389 GBC, with FSC licence GB22201125, at 3 Emerald Park, Trianon, Quatre Bornes 72257, Republic of Mauritius. In this agreement we, us and our mean that company; you means the accepted client identified in the account record.

1.2 We provide the trading and investment services confirmed for your account within applicable permissions. We are your contractual trading provider for CFDs and the broker for actual and fractional shares under the applicable share arrangement. The actual execution, ownership and custody structure must be explained before the affected investment service begins.

1.3 Eurotrade SA (Pty) Ltd, registration K2017223774, FSP 44351, may act as your South African intermediary under its separate agreement. It remains responsible for its own intermediary duties. Neither company assumes all obligations of the other because they share a brand. Selecting a website company view does not change a contracting party or transfer an account.

1.4 Contact support@eurotrader.com for account matters and compliance@eurotrader.com for complaints or compliance enquiries, identifying Mauritius. Do not fund an account if its legal provider or payment beneficiary is unclear.

2 Eligibility application and acceptance

2.1 You must be at least eighteen, have legal capacity and meet applicable residence, product and account eligibility requirements. A legal entity must establish its existence, beneficial ownership and representative authority. We may request identity, financial, tax, knowledge, experience and other information relevant to acceptance and legal duties.

2.2 Provide accurate information, act for yourself unless an approved authority states otherwise, and tell us promptly about material changes. We may decline, restrict or suspend a service on reasonable legal, verification, financial-crime, credit or operational grounds. Registration or a payment alone does not establish acceptance.

2.3 This agreement takes effect when we confirm acceptance following the necessary checks. Electronic acceptance is recorded with the applicable version, time and method. You can request a durable copy. Optional marketing permission is separate.

2.4 Any client classification or eligibility assessment must reflect applicable Mauritius law and the actual service. It does not create a UK or EU regulatory category or compensation entitlement. A knowledge or eligibility check is not an assurance that a trade is suitable or will be profitable.

3 Applicable documents and definitions

3.1 Read this agreement with your accepted application, Risk Disclosure Notice, Order Execution Policy, Conflicts Policy and Complaints Handling Policy. General funding, copy trading and actual and fractional share terms apply where relevant and accepted. Product specifications and account information describe the service actually offered. Mandatory law prevails.

3.2 A specific lawful service schedule prevails over inconsistent general wording for that service. It must be disclosed before acceptance. We must not use a general reference to impose an undisclosed charge, replace your counterparty or introduce an unrelated service. Ask for clarification if documents conflict.

3.3 A CFD is a cash-settled contract based on a change in an underlying reference value; it gives no ownership of that asset. A share is an equity investment; a fractional interest has the rights described in the share arrangement. An order is an instruction seeking a transaction, not proof of execution. Confirmation records the accepted transaction.

3.4 Balance is credited cash after realised results and charges. Equity includes balance and unrealised results, with any eligible credit treated according to the account rules. Margin secures leveraged exposure; free margin is equity less required margin. A durable medium permits information to be stored and reproduced unchanged.

4 Non-advised dealing and authority

4.1 Unless a separate lawful service expressly provides otherwise, you decide whether and when to trade and invest. General research, education and market commentary are not individual

investment advice, discretionary management or a promise of return. We remain responsible for accurate and fair information within our duties.

4.2 You must understand the instrument, exposure, costs and potential loss. Obtain independent financial, legal or tax advice where needed. We do not guarantee a particular tax treatment or that a service is lawful for every resident who can reach the website.

4.3 Representatives require documented and verified authority. Notify us promptly of changes or revocation. We act on notice when received and reasonably processed, taking account of instructions already executed. Trading authority does not automatically permit withdrawals to another person.

5 Communications and electronic security

5.1 Keep registered contact details current. Material account notices are sent by registered email or another agreed durable channel. English is the contractual language, subject to mandatory requirements. Public website publication alone is not sufficient individual notice where law or this agreement requires more.

5.2 Protect credentials, devices and authentication codes; use available security controls. Notify us immediately of suspected compromise or an unauthorised instruction. We may impose proportionate protective restrictions while investigating. Authenticated credentials are evidence, rather than an absolute waiver of claims arising from our own security failure.

5.3 Electronic access depends on equipment, connectivity, software and other providers. Interruptions and delays can occur. Use the stated outage or support route promptly. Email and support messages are not trading orders unless an authorised alternative process expressly accepts them.

5.4 Optional marketing follows applicable law and recorded preferences. Necessary account, security and legal notices can continue after a marketing opt-out.

6 Orders and execution

6.1 Submit instructions through approved channels in accordance with the instrument's trading hours, order types, size and price conditions. Orders remain subject to acceptance, available funds or margin, lawful restrictions and system availability. Receipt or a displayed quote does not guarantee a transaction.

6.2 Our Order Execution Policy explains execution factors, OTC dealing and arrangements for actual or fractional shares. For CFDs you contract with us; a provider used to hedge our exposure is not

automatically your counterparty. Share execution and custody follow the separately explained arrangement.

6.3 Market and triggered stop orders can experience positive or negative slippage. Limit orders can remain unfilled. Cancellation or amendment is effective only if accepted before execution. Check whether a trigger uses bid or ask and whether a feature depends on your own device remaining connected.

6.4 Check confirmations and statements promptly. Report missing, incorrect, duplicate or unauthorised transactions with the reference, time and evidence. Delay can complicate investigation but does not extinguish a non-waivable right. We preserve relevant records and explain a material correction where lawful.

7 Pricing errors and prohibited conduct

7.1 Quotes and valuations use the applicable product method, market sources and disclosed spread or conversion. They may differ from another dealer or exchange. An obvious error must be objectively demonstrable from reliable evidence; a profitable strategy or an isolated price difference is not by itself proof of abuse.

7.2 We may correct a proven error where permitted by the agreement and law, using a proportionate method and giving the reason, affected trades and calculation where lawful. A correction is open to complaint and independent review. It does not permit arbitrary cancellation of every profit or indefinite retention of unrelated funds.

7.3 Fraud, market manipulation, stolen identities or payment methods, unauthorised system access, malware and knowing unlawful exploitation of an identifiable system error are prohibited. Automated tools must comply with disclosed platform permissions and applicable law. Profitability, automation or short holding periods alone do not establish wrongdoing.

7.4 Reasonable evidence may justify investigation and proportionate restrictions. Any recovery or adjustment must have a lawful contractual basis. We do not impose an unspecified punitive fee or treat our decision as excluding a regulator, ombud or court.

8 CFD margin exposure and close-out

8.1 Leverage magnifies gains and losses. You must maintain the margin required for your positions and monitor exposure. Current leverage, initial and maintenance margin, warning and close-out settings are stated for your account and instrument. No universal percentage is imposed by this general agreement.

8.2 We may change exposure limits or margin requirements prospectively with reasonable notice where practicable. Urgent legal requirements, severe market disruption or material risk may require immediate action, with explanation as soon as reasonably possible. Existing positions can be affected under the applicable rules.

8.3 Where margin is insufficient or a disclosed close-out condition applies, we may close some or all relevant positions in accordance with the account rules. A warning or opportunity to deposit is not guaranteed. Gaps and illiquidity can cause execution beyond a trigger level. A payment in transit does not meet a margin obligation.

8.4 Hedged positions can still consume margin, incur financing and be closed separately. We do not undertake to maintain a hedge or choose the closure sequence that produces your preferred outcome. Any discretion must be exercised fairly and within applicable duties.

9 Contractual negative balance protection

9.1 We provide negative balance protection on our CFD trading accounts. Ordinary trading losses on the protected CFD account are limited to the funds committed to that account; an eligible negative trading balance is adjusted so that you do not owe an additional CFD trading loss beyond those funds.

9.2 Protection does not preserve deposited capital, guarantee a stop price or prevent losing all account funds. It is a contractual protection rather than a government guarantee, bank deposit insurance or an investor compensation scheme.

9.3 A genuine debt arising from fraud, an improperly reversed payment or other independently established liability must be considered on its evidence and lawful basis. We do not classify ordinary volatility, a gap or a profitable strategy as abuse merely to remove protection. We explain a disputed adjustment where lawful and provide the complaints route.

9.4 This CFD protection does not automatically extend to separate cash share, custody, payment, tax or other obligations. Cash shares are not automatically collateral for CFD accounts. Cross-account collateral or borrowing requires clear lawful terms and authority.

10 Actual and fractional shares

10.1 Actual shares and fractional interests are provided only where the service is available, permitted and accepted. Our General Actual and Fractional Share Terms supplement this agreement. Before dealing, the material information must explain the execution route, ownership or nominee model, custody, insolvency treatment and the rights associated with fractions.

10.2 An actual share investment differs from a share CFD. A fraction may be an aggregated beneficial interest or a contractual entitlement under the disclosed structure; it may lack direct registration, transferability or voting rights. We must not represent every fraction as identical to a directly registered whole share.

10.3 Settlement, cash availability, transfers, corporate actions, rounding, distributions and withholding follow the applicable share terms and disclosed arrangement. Unsettled proceeds may not be withdrawable. Custodian or issuer failure can cause loss and delay.

10.4 A cash share service does not authorise short selling, margin borrowing or securities lending without separate lawful terms and any required consent. Information for the affected service is supplied through the appropriate client channel; institutional provider contracts do not become public website annexes.

11 Copy trading and optional services

11.1 Copy trading requires acceptance of the relevant terms and the selected strategy or trader. You choose, monitor and control participation. Executions can differ from the source account; rankings and historic returns are not guarantees. Stopping copying may leave positions open unless the confirmed action closes them.

11.2 Any strategy-provider authority, allocation, remuneration and conflicts must be explained for the service. We do not describe automated copying as individual advice or discretionary management unless the actual authorised arrangement provides that service.

11.3 Bonus, swap-free, VPS, managed-account or other optional terms apply only where the particular service is lawfully available and expressly accepted. A document or promotion elsewhere on the shared website does not itself enrol you or alter an account. No bonus is withdrawable cash unless released under accepted terms.

12 Money funding and withdrawals

12.1 Use only approved methods and verified funding instructions for your account. Pay from an account belonging to you, subject to lawful exceptions expressly approved after checks. Do not pay an employee, introducer or personal account. The relevant beneficiary, holding arrangement, protections and risks must be explained before funding.

12.2 We may request evidence of identity, authority, payment ownership and source of funds or wealth. Legal or reasonable verification grounds can require a payment to be delayed, rejected or

returned. Details may be withheld where financial-crime law prohibits disclosure. A restriction must be reviewed and unrelated unrestricted funds released when its basis ends.

12.3 Funds are available only once received, cleared and allocated. Initiating a transfer does not guarantee credit or prevent margin close-out. Requests for withdrawal must use the authenticated process and are subject to settled obligations, available funds, free margin and lawful checks.

12.4 Return-to-source controls normally apply. If the original method cannot receive a return, we arrange a lawful alternative to a verified account of the entitled person. We do not retain money indefinitely solely because a payment method has expired.

12.5 Crypto-asset deposits are supported only for specifically enabled lawful routes. Verify token, network, address, confirmations and conversion before sending. Transfers can be irreversible, volatile or unrecoverable. Crypto funding does not create a wallet with unrestricted external transfer rights or a crypto custody service.

12.6 Our general funding policy explains deposits, withdrawals and refunds. Applicable charges, conversion methods, limits and processing information must be accessible before the transaction; they are not fixed by this public general agreement.

13 Charges tax and payment disputes

13.1 Applicable spreads, commissions, financing, conversion, custody, service and other charges must be disclosed for the actual account and product, with their calculation and material conditions. You authorise only lawful amounts due under the accepted terms. Material changes require the applicable notice and any necessary consent.

13.2 We may deduct amounts lawfully due and provide an accounting. Any set-off must respect the same entitled person and capacity, ownership, restrictions and applicable law. We do not offset one client's money against another's debt or treat a promotional credit as owned cash.

13.3 You are responsible for tax advice, accurate residence and reporting information and your own liabilities. We make withholding and statutory reports where required and provide relevant records. Supply necessary tax self-certifications and updates.

13.4 Report an unrecognised payment promptly. A good-faith complaint or lawful chargeback is not automatically abuse. Proven double recovery or an unpaid amount can require a justified reconciliation and proportionate restriction; unrelated profits are not automatically forfeited. No unspecified chargeback penalty is created here.

14 Custody insolvency and unclaimed assets

14.1 The actual client-money and asset arrangements, receiving entities, legal protections and insolvency risks must be explained for your service before funds or assets are entrusted. Segregation and reconciliation do not guarantee recovery from every bank, nominee or custodian failure.

14.2 Overseas providers and proceedings can involve different laws and delays. No UK, EU or South African investor compensation entitlement is promised for a Mauritius account. Any statutory protection depends on the real arrangement and applicable law.

14.3 An inactivity charge applies only where clearly disclosed and accepted for the service, including the trigger and calculation. You may request reactivation, closure and return of unrestricted money after lawful liabilities.

14.4 Inactivity alone does not transfer ownership of your money to us. Unclaimed assets must be handled under the applicable law, with any required notices, transfers and valid claims preserved. This agreement creates no automatic five-year forfeiture.

15 Corporate actions and exceptional events

15.1 For derivatives we may make supportable adjustments for dividends, splits, mergers, expiry, delisting or comparable events using the product rules. A CFD dividend-related cash adjustment is not a shareholder entitlement. For actual shares the separate share and custody arrangements govern distributions, elections, voting and fractional treatment.

15.2 War, natural disaster, market suspension, major network failure or another event beyond reasonable control can disrupt service. We take reasonable mitigation, review protective measures and communicate where practicable. Restrictions, valuation, margin changes or closure require a proportionate contractual and lawful basis.

15.3 An exceptional event does not automatically cancel client money claims, excuse negligence or prevent a complaint. Where normal pricing is unavailable, the method used must be supportable in the circumstances and explained where required.

16 Default suspension termination and transfer

16.1 Material non-payment, insufficient margin, serious misrepresentation, insolvency, loss of authority, unlawful conduct or a binding official direction may require protective action. We give notice and an opportunity to remedy where appropriate and lawful; urgent legal, security or market risks may require immediate restriction.

16.2 You may request closure or termination in writing. We explain open positions, settlement, liabilities or lawful holds requiring action and process an orderly closure. No new trade or deposit is required merely to submit a closure or complaint request.

16.3 We ordinarily give reasonable notice before ending service. Immediate termination requires a proper basis, with reasons where lawful and an orderly return or transfer of unrestricted money and assets as far as practicable. Accrued lawful obligations, records, complaints and confidentiality duties continue.

16.4 A transfer of your contract or service to another company requires the necessary legal and regulatory process, notices and any required acceptance. A group affiliation or website selector is not consent to such a transfer.

16.5 Material amendments are communicated in a durable medium with reasonable advance notice, their effective date and any required acceptance. Urgent legal or security changes may take effect sooner with explanation. Website publication alone does not retrospectively amend an existing accepted agreement.

17 Conduct information and responsibility

17.1 You confirm legal capacity, truthful information, proper authority, lawful ownership and source of funds and compliance with applicable restrictions and exchange controls. Inform us of material changes. These confirmations do not waive your rights or validate misleading information supplied by us.

17.2 Introducers and representatives have only their actual authorised role. Do not rely on a promise of guaranteed returns or give personal payment or trading access on an unsupported marketing claim. Relevant remuneration and material interests must be disclosed.

17.3 We perform our obligations with the skill, care and diligence required by law. Market loss alone is not proof of our failure. Responsibility is assessed according to the duty, conduct, causation and applicable law. Nothing excludes liability that cannot lawfully be excluded or requires you to indemnify us for our own wrongful conduct.

17.4 Our Privacy Policy explains information processing, lawful grounds, recipients, transfers, retention and rights. Accepting this agreement is not blanket marketing or tracking consent. Confidential information may be disclosed on a lawful basis, including necessary service and official reporting duties.

17.5 Platform, software, data and intellectual property remain with their owners or licensors. Your permission is limited to lawful service use; it does not restrict keeping your own records or making

a lawful disclosure to an adviser, authority or court. Do not redistribute protected feeds, compromise systems or permit unauthorised access.

18 Governing law and complaints

18.1 Mauritius law governs this agreement, subject to mandatory protections applicable to the service. Competent Mauritius courts have jurisdiction without excluding a forum or right that cannot lawfully be excluded. An unenforceable provision does not remove the remainder where it can lawfully stand.

18.2 Complain free of charge to compliance@eurotrader.com or support@eurotrader.com, subject Mauritius complaint, or write to our address. Our Complaints Handling Policy explains investigation and the relevant FSC Mauritius portal and other external routes. A particular form is not compulsory.

18.3 Eurotrade SA's intermediary conduct follows its South African agreement and complaint route. A mixed complaint can be coordinated without removing either company's own duties. An internal investigation does not automatically suspend legal time limits or require surrender of an ombud, regulatory or court right.