eurotrader

LEGAL DOCUMENTS / MAURITIUS

Order Execution Policy

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Eurotrade International Ltd

Mauritius / English

Order Execution Policy

Eurotrade International Ltd

This policy explains how Eurotrade International Ltd handles and executes orders for the services available on an accepted Mauritius account. Execution quality depends on the instrument, market and order. A requested price, successful connection or displayed quote is not a guarantee that an order will execute.

1 Company and scope

1.1 Eurotrade International Ltd, registration 197389 GBC, FSC licence GB22201125, is at 3 Emerald Park, Trianon, Quatre Bornes 72257, Republic of Mauritius. We act under our Client Agreement and the permissions and arrangements applicable to the actual product.

1.2 This policy covers OTC CFDs and leveraged foreign exchange, and the handling of actual and fractional share orders where offered. General Actual and Fractional Share Terms and the material execution and custody information for that service also apply. The South African intermediary's transmission role is explained in its separate policy.

1.3 We take reasonable steps required by applicable law to obtain appropriate execution outcomes and handle comparable instructions fairly. This policy does not promise the best conceivable result on every order, uninterrupted liquidity or an exchange price for an OTC contract. Specific client instructions may constrain the factors we can consider.

2 Execution factors

2.1 Relevant factors include price, total costs, speed, likelihood of execution and settlement, order size, nature and market impact, available liquidity, market conditions and any lawful instruction. Their relative importance depends on the client, instrument and order. For an ordinary retail order, price and costs are central, while certainty or settlement risk may become decisive in disrupted conditions.

2.2 Total cost can include the spread, commission, conversion, financing and relevant venue or service charges. Specifications and account disclosures state the applicable method. A low headline spread alone does not establish the lowest overall cost.

2.3 We consider the reliability and capacity of execution arrangements and material conflicts. Commercial payments or group relationships must not override our duties to clients. The

Conflicts Policy describes general safeguards; relevant material interests must also be disclosed for the affected service.

3 OTC CFDs and foreign exchange

3.1 For CFDs you enter a contract with Eurotrade International Ltd as the trading counterparty under its agreement. The underlying asset is not delivered and you do not acquire ownership. Orders are not automatically transmitted to an exchange or matched against another client.

3.2 We may manage or hedge exposure using external providers. A hedge, liquidity source or reference venue is not automatically your contractual counterparty or the venue where your CFD is executed. Pricing sources, spreads and product rules determine our executable quote.

3.3 We assess the fairness and reliability of OTC pricing using the relevant market information, the product method and circumstances. Quotes may differ from another provider, a reference chart or the last exchange trade because of spread, timing, liquidity, currency conversion or instrument terms.

3.4 Available leverage, margin and close-out settings are stated for the account and instrument. We may close positions under the accepted rules if required margin or another lawful protective condition applies. A margin warning is not guaranteed and execution may occur beyond a threshold. Contractual CFD negative balance protection follows the Client Agreement; it is not a guarantee of order price or protection of deposited capital.

4 Actual and fractional share orders

4.1 Eurotrade International Ltd acts as the broker under the accepted share arrangement. Before dealing, the material service information must identify the execution route or relevant provider arrangements and explain ownership, custody, settlement and fractional rights. This general policy does not designate an unnamed provider as a custodian or promise direct exchange membership.

4.2 Whole-share orders may be routed through the disclosed execution arrangement. Fractional orders can be aggregated, executed against a whole-share transaction or handled under another clearly disclosed lawful mechanism. A fraction may not itself trade on an exchange; its price and allocation must follow the method explained for that service.

4.3 Where orders are aggregated, allocation must be fair and follow a supportable method, including treatment of partial fills, rounding and residual interests. Aggregation can produce a different

result from separate execution. A provider or company interest must not receive arbitrary priority over a comparable client order.

4.4 Settlement calendars, currency, corporate actions and market restrictions can affect execution and cash availability. A fill confirmation does not guarantee immediate settlement or withdrawal. Share transfers, voting and corporate actions follow the share terms; this policy does not create margin borrowing or securities-lending authority.

5 Order types and acceptance

5.1 Use approved channels and supported order types. Orders must meet trading hours, instrument status, price and volume rules, available funds or margin and applicable restrictions. Unsupported, incomplete or unlawful instructions may be rejected; we provide the reason where lawful and practicable.

5.2 A market order seeks execution at the available executable price. A limit order sets a price condition and may remain unfilled. A stop order becomes eligible when its trigger condition is met and can execute at a worse or better price. A stop-loss is not guaranteed unless an expressly identified guaranteed feature is agreed.

5.3 Check whether an order triggers on bid or ask, its expiry and whether trailing or automated features run on our server or your own device. A locally operated feature may stop when your device disconnects. Pending orders can fail if funds or margin are insufficient when triggered.

5.4 Cancellation or amendment is effective only if accepted before execution. A request and its acknowledgement do not reverse a completed transaction. Orders can be partially filled, delayed or rejected under the applicable product rules. Check the final status and confirmation.

5.5 Copy trading instructions are subject to the same execution constraints and the copy terms. Different timing, balances, minimum sizes, rounding and availability can cause your result to differ from the source account. Copying does not guarantee simultaneous or identical execution.

6 Slippage disruption and errors

6.1 Fast markets, gaps, illiquidity, market suspensions, outages and data or network delays can affect prices and fills. Both positive and negative slippage can occur. We do not promise continuous two-way dealing or execution at a screen price during a disruption.

6.2 Restrictions, protective closure, alternative valuation or a change to execution arrangements must have a lawful contractual basis, be proportionate and be communicated as required. An exceptional event does not automatically excuse negligence or cancel client money claims.

6.3 A manifest error must be demonstrable from reliable evidence. An account's profitability or a price difference alone is not proof of abuse. Any lawful correction must identify the issue and use a supportable method. We retain relevant records and explain the result where disclosure is lawful.

6.4 No employee or provider decision removes access to the complaints process or an available independent forum. A provider investigation does not relieve us of responsibility for our own handling and execution duties.

7 Monitoring information and complaints

7.1 We review execution arrangements and relevant provider performance, including pricing, delays, rejected orders, settlement issues, conflicts and complaints, and make changes where appropriate. Material changes are communicated in the manner required by law and the agreement. Publication alone does not retrospectively amend accepted terms.

7.2 Keep confirmations and statements and report suspected errors promptly to support@eurotrader.com with Mauritius execution enquiry in the subject. Include the account and order reference, instrument, time and evidence. Do not send authentication codes or passwords.

7.3 We investigate within our responsibility and explain the outcome. The Mauritius Complaints Handling Policy gives the free complaint process and external routes. A delay in reporting may affect evidence but does not waive a non-waivable right. Ask for clarification before placing an order whose execution method you do not understand.