eurotrader

LEGAL DOCUMENTS / MAURITIUS AND SOUTH AFRICA

Cookie Policy

November 2026

Eurotrade International Ltd
Eurotrade SA (Pty) Ltd

Mauritius and South Africa / English

Cookie Policy

Eurotrade International Ltd and Eurotrade SA (Pty) Ltd

This policy explains cookies and similar browser storage used on eurotrader.com for the Mauritius and South Africa company views. It should be read with our Privacy Policy. Browsing the website, leaving a page open or selecting a company does not by itself give consent to optional tracking.

1 Companies and contact

1.1 Eurotrade International Ltd, registration 197389 GBC, FSC licence GB22201125, at 3 Emerald Park, Trianon, Quatre Bornes 72257, Mauritius, provides the Mauritius trading and investment service. Eurotrade SA (Pty) Ltd, registration K2017223774, FSP 44351, at 74 Walmer Street, Sydenham, Johannesburg 2192, South Africa, provides the intermediary service.

1.2 The company responsible for personal information depends on the website activity and service involved, as explained in the joint Privacy Policy. Send a cookie or privacy enquiry to compliance@eurotrader.com or support@eurotrader.com, identifying the company where relevant.

2 Cookies and similar technologies

2.1 Cookies are small records stored by a browser. Local storage and related technologies can also remember choices or identifiers. Some are required to deliver a requested service; others measure use, enable optional features or assess advertising.

2.2 An identifier or record of browsing activity can be personal information even if it does not contain your name. Third-party services can receive technical and interaction information when they load. Optional categories are controlled through the website's consent panel rather than a general clause in a brokerage agreement.

3 Categories and current services

3.1 Necessary storage supports site operation, security, language and recording cookie choices. It remains active. Examples include the WordPress language preference and Complianz consent records. These records are not permission to run unrelated advertising or analytics.

3.2 Analytics is optional and off until you allow it. Google Analytics measures visits and usage. PostHog and Hotjar support interaction and session analysis, which can include page activity and

replay features. Their identifiers and associated processing can link activity over time. Reject analytics if you do not want these optional tools to load.

3.3 Marketing is optional and off until you allow it. Microsoft Advertising measures advertising interactions and conversions, with related Microsoft Clarity interaction measurement where used by that service. Marketing storage can associate activity with advertising and visits. Consent to analytics alone is not consent to marketing.

3.4 Preferences and chat are optional and off until you allow them. HelpCrunch supplies the chat feature and associated storage. You can still contact support@eurotrader.com without enabling chat. A separately operated client portal may have its own necessary storage and notice.

3.5 External social links do not by themselves require embedded social tracking. If an optional embedded service is added, it must be assigned to the appropriate consent control and its information updated before use. A legal-page company choice does not reset or expand your cookie consent.

4 Your choices

4.1 The panel offers Accept all, Reject optional and Preferences. Necessary storage remains active; optional categories start off. In Preferences you can choose categories and save the selection. Rejecting optional storage does not prevent you from reading or downloading legal documents.

4.2 Use Cookie settings, available on the website including mobile, to reopen the panel and change or withdraw choices. Withdrawal stops the affected optional services on subsequent page loads; the page may reload to stop scripts already running and clear accessible related storage.

4.3 A withdrawal does not undo information already lawfully processed or delete every record held by a third party. Use the privacy contact to make an applicable information-rights request. Browser controls can also delete cookies or restrict storage; blocking necessary storage can affect functions.

4.4 Choices normally apply to the browser and device used. A different device, cleared storage, changed browser settings or an expired choice can cause the panel to appear again. The website honours supported Do Not Track or Global Privacy Control signals through its consent configuration. While such a signal is active, optional services remain blocked and the consent panel may be suppressed. Change the browser signal before using website opt-in controls.

5 Duration and third parties

5.1 Necessary consent-choice records are configured to expire after up to one year. Some operational records last only for a session. A language choice can be renewed as you use the site.

5.2 Optional service durations vary by identifier and provider. Google Analytics identifiers such as _ga can persist for up to two years; PostHog identifiers such as ph_* and Hotjar _hj* identifiers can persist for a year, while some last only for a session. Microsoft advertising and interaction identifiers can include session and longer-lived records. Chat storage supports the conversation and service preferences.

5.3 A provider can renew a permitted identifier when the service is used. Browser limits can shorten its lifetime. Withdrawing permission prevents further authorised loading of the affected optional category; you may also delete stored records using browser controls.

5.4 Relevant third-party information is available at https://policies.google.com/privacy, https://posthog.com/privacy, https://www.hotjar.com/legal/policies/privacy/, https://privacy.microsoft.com/privacystatement and https://helpcrunch.com/privacy-policy.html. The joint Privacy Policy explains lawful grounds, international transfers and complaint rights.

6 Updates and questions

6.1 We update this policy when the use of cookies, providers or controls materially changes. New optional purposes require the applicable information and choice before activation. Publication alone does not create consent.

6.2 If a control does not work as described, reject optional categories, contact support@eurotrader.com and identify the page, browser and issue. Do not send account passwords or security codes. Privacy complaints may be made through the relevant company and authority routes in the Privacy Policy.