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LEGAL DOCUMENTS / MAURITIUS

Conflicts Policy

November 2026

Eurotrade International Ltd

Mauritius / English

Conflicts Policy

Eurotrade International Ltd

This policy explains general conflicts that can arise in Eurotrade International Ltd's services and how they are addressed. It applies to the Mauritius provider. The South African intermediary remains subject to its own statutory duties and service-specific disclosures.

1 Company and responsibilities

1.1 Eurotrade International Ltd, registration 197389 GBC, FSC licence GB22201125, is at 3 Emerald Park, Trianon, Quatre Bornes 72257, Republic of Mauritius. We must act fairly, exercise the care required by law and identify and manage material interests that may conflict with a client's interests.

1.2 A conflict can arise between us and a client, between clients, or through a representative, group relationship, supplier, introducer or strategy provider. It can involve a financial benefit, incentive, information advantage or competing duty. Disclosure alone does not make an otherwise unlawful practice acceptable.

1.3 This general policy does not publish private corporate agreements, personal account data or internal security procedures. Material information that a client needs for an affected service must nevertheless be supplied clearly and in time to make an informed decision.

2 Potential conflicts

2.1 We are the contractual counterparty for our OTC CFDs. Our interest in managing exposure can differ from a client's trading interest. Spreads, financing, commissions and the way exposure is hedged can create commercial incentives. A hedging provider is not automatically the client's counterparty.

2.2 Execution, payment, custody, technology and group arrangements can involve remuneration or other benefits. Selecting a provider solely for an undisclosed benefit could prejudice execution, security or client outcomes. A common brand does not justify ignoring a company's separate duties.

2.3 Staff or representatives may have personal investments, outside roles, gifts or relationships affecting impartiality. Access to client orders or confidential information can create opportunities for misuse.

2.4 Introducers may be rewarded for referrals or client activity. Copy trading and strategy-provider remuneration, rankings or performance fees can encourage greater turnover or risk. A provider's past return is not an assurance of suitability.

2.5 Aggregating or allocating share orders, partial fills, corporate actions or fractional entitlements can affect clients differently. A company or connected person's own interest must not receive arbitrary priority over a comparable client instruction.

2.6 Complaints, errors and remuneration decisions can create pressure to minimise redress or conceal a failure. A provider's commercial interest must not determine the investigation of its own conduct without appropriate review.

3 Prevention and management

3.1 We assess relevant interests when designing services, selecting providers, setting remuneration and reviewing arrangements. Where a conflict can be avoided, avoidance is preferred. Where it cannot be avoided, controls must address the actual risk and applicable duties.

3.2 Appropriate measures include role-based access, confidentiality, separation of incompatible responsibilities, oversight of personal dealing and outside interests, gifts and benefit controls, fair order handling and allocation, and review of provider performance and client outcomes. Controls must be proportionate to the activity.

3.3 Staff and representatives must report a material actual or potential conflict to the responsible management or compliance function. The response can include restriction, independent approval, reassignment, declining the activity or changing the arrangement.

3.4 Remuneration must not encourage unlawful conduct, misleading marketing, arbitrary execution decisions or disregard of client interests. Applicable fees and relevant third-party remuneration must be explained for the service before the client commits.

3.5 Personal dealing and access to confidential information must not be used to misuse client orders, manipulate a market or obtain an unlawful advantage. Client information is shared only on a lawful basis and according to need.

3.6 Execution and allocation are subject to the applicable policies and product terms. Error corrections must have evidence and a lawful basis; a profitable client account or unwelcome strategy is not by itself proof of abuse. Complaints receive fair review and relevant escalation.

4 Disclosure and client choice

4.1 If arrangements do not sufficiently address a material risk of prejudice, we provide a clear disclosure of the nature, source, relevant consequence and management of the conflict before undertaking the affected business, as required by law. It must be sufficiently specific to support an informed decision rather than a blanket acceptance of all possible conflicts.

4.2 Where an interest or remuneration could affect a recommendation, referral, execution route or strategy choice, the relevant information must be made available in the appropriate service or client channel. General website publication is not a substitute for a disclosure required for a particular transaction.

4.3 Consent does not remove our duty to act lawfully or make an unmanageable conflict acceptable. We may decline or cease an activity where adequate protection cannot be achieved. A client can request clarification before proceeding.

5 Oversight questions and complaints

5.1 Relevant conflicts and the action taken are recorded and reviewed by responsible management and compliance within the company's governance arrangements. Review takes account of changes in services, provider relationships, remuneration, execution outcomes and complaints. Appropriate corrective action follows identified shortcomings.

5.2 Ask a conflicts question or report a concern to compliance@eurotrader.com or support@eurotrader.com, identifying Mauritius and the service. Include relevant facts without sending passwords or authentication codes.

5.3 Our Mauritius Complaints Handling Policy explains the free complaint process and external routes. A client is not required to waive a complaint or legal right as a condition of obtaining conflicts information. Material policy changes are communicated where required; website publication alone does not retrospectively alter accepted contractual rights.